



Provinet Solutions and Candoo Tech Partnering to Offer Resident Tech Support & Training to Senior Living Facilities.

Tinley Park, Illinois--February 22, 2022--ProviNET Solutions is pleased to announce a new partnership with Candoo Tech to fill the need that ProviNET has identified from senior living clients to provide resident tech support and training. As the aging population embraces and engages with new technology, providing support has been a hurdle that Candoo Tech has taken head on.

When the COVID-19 pandemic took hold in 2020, seniors relied on newer technologies as means to stay in touch with families and friends alike. The need for support on these devices skyrocketed within this population. ProviNET Solutions identified this hurdle within the IT structure of many senior living communities. Candoo Tech delivers this support with patience and empathy and are passionate about providing superior customer service to older adults.

"ProviNET Solutions and Candoo Tech share a passion for making technology easier to understand and use and providing excellent customer support. We are thrilled to be able to partner together to offer support and training designed for residents of ProviNET's senior living clients to alleviate some of the stress and time constraints facing staff," said Liz Hamburg, Founder and President of Candoo Tech.

"ProviNET is well known for being an IT provider in the senior living space, which means we get to work with many communities across the country for many different IT needs they may have. One need we are hearing more of lately is the need for IT support for residents at these communities. However, our belief is that a tech who can support the staff at the community may not always be the best fit for supporting a senior. We are proud to partner with Candoo Tech because they very much understand this. Not only do they have resources committed to helping residents get the direction they need with their technology, but who have a passion for interacting with seniors and being seen more as a trusted partner to help them feel more comfortable with their devices." Steven VanderVelde – Director of Senior Living Partnerships for ProviNET Solutions.

ProviNET Solutions will be hosting an informative, interactive webinar with Liz Hamburg, Founder and President of Candoo Tech on Tuesday March 22nd, 2022, at 2pm CST to provide tech tips to help older adults stay more engaged and connected and discuss the Candoo Tech service offering, and how it can be integrated with a community's current IT landscape. For more information and to register, click here: <https://register.gotowebinar.com/register/8129657455556544780>

About Candoo Tech

Candoo Tech provides tech support and training specifically designed for older adults to help them stay safe, independent and connected. Candoo's services are provided remotely, nationwide by U.S. based Tech Concierges who are specially trained to work with older adults. The company was founded by entrepreneur Liz Hamburg in 2019 and has been working with older adults and their families directly as well as with senior living facilities, senior centers, government agencies and health plans. Candoo has seen that with the proper training and support, older adults realize that they 'candoo it'." Candoo Tech is a proud member of the inaugural class of Techstars Future of Longevity Accelerator in partnership with Pivotal Ventures, an investment and incubation company created by Melinda Gates. For more information go to www.candootech.com.

About ProviNET Solutions

ProviNET Solutions is a premier information technology solutions provider delivering comprehensive services for senior living and post-acute care organizations. The combination of enterprise-class IT infrastructure, premium 24x7 service desk support, and proven industry solutions for point-of-care and mobile technologies lets customers seamlessly manage their communities. ProviNET offers technology consulting for strategic planning, clinical and financial implementations, EHR optimization and business intelligence services.

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